

# 2025 DGPA Volunteer Assignment Area Descriptions













Area Assignment Physical Demand Key Rating Scale: 1 (low) – 3 (high)

- ALL EVENT WEEKEND VOLUNTEERS WILL HAVE TO USE PEDESTRIAN BRIDGES, AND BE ABLE TO WALK LONGER DISTANCES
- ADDITIONAL WALKING WILL BE REQUIRED FOR BREAKFAST AND LUNCH EACH DAY.
- FINAL ASSIGNMENT LETTERS AND SHIFT TIMES WILL BE SENT OUT APPROX. 3
  WEEKS PRIOR TO THE EVENT

# **EVENT WEEKEND VOLUNTEER OPPORTUNITIES**

### **Circuit Marshals**

<u>Hours Commitment:</u> Requires a commitment of 19.5 hours of volunteering over 3 days, either the AM, PM, or All-Day shift, with shift times approximately 5-6 hours each event day Friday, May 30<sup>th</sup> – Sunday, June 1st.

Circuit Marshals check for proper credentials to control access to restricted areas such as pit lane, the paddock, pedestrian Bridges, street level crossings, etc. They have varying specific responsibilities depending on the team/area in which they work. Depending on the assignment location, Circuit Marshals will work to direct public vehicle traffic inside the circuit, screen for parking passes, enforce credentials, and control pedestrian flow around roadways and parking lots.

The physical demands of the essential functions for a Circuit Marshal include standing and walking, sometimes for long hours. Working outdoors requires physical strength and stamina to endure the potential weather elements, including extreme heat, cold, rain or other conditions. There may also be frequent interruptions and loud noise levels, consistent with those of a professional motorsport event.

Circuit Marshals enjoy helping others, are not afraid of hard work, long hours and standing on their feet most of the day. They remain calm and levelheaded in stressful situations, differing weather conditions, provide security with a smile, are quick learners, and able to follow rules and guidance. Great communication skills, the willingness to get involved and the ability to thrive under pressure are essential to this assignment. Circuit Marshals work with a diverse group of volunteers and event staff, all to provide an excellent guest experience.











### **Food Services**

<u>Hours Commitment:</u> Requires a commitment of 21 hours of volunteering over 3 days, either the AM, PM, or All-Day shift, with shift times approximately 7 hours each event day Friday, May 30<sup>th</sup> – Sunday, June 1st.

This area is unique in that we serve our fellow volunteers. Food Service Volunteers help prepare and serve food, beverages, and moral support to our volunteers during event weekend. Duties include setting up and maintaining the DGPA food distribution area(s), collecting meal tickets, serving coffee, donuts, and bagels, preparing, cooking, and serving lunches and distributing beverages. You may be asked to carry boxes to and from the food storage truck, ice bags, or beverage cases. If you choose to serve food, you will be standing for long periods of time on concrete. Helpful, friendly volunteers are required. We will have 3 shifts: a set-up shift (AM), setting up each morning and assist with serving bagels, donuts & coffee as well as lunches); a clean-up shift (PM), assisting with serving lunches, daily clean up and tear down), and an all-day shift (ALL DAY), assisting with setting up for lunch and serving, some clean up.

**Please note activity requirements:** You may have a long walk, or need to climb stairs over the track, to reach your assignment from the parking structure. This is a standing assignment.



### **Guest Navigators**

<u>Hours Commitment:</u> Requires a commitment of 23 hours of volunteering over 3 days, either the AM, PM, or All-Day shift, with shift times approximately 7 hours each event day Friday, May 31<sup>st</sup> – Sunday, June 1<sup>st</sup>.

The Guest Navigation team greet guests, race fans and visitors around the circuit & hotels. Providing them with directions, venue and race information as needed. We assist guests navigating throughout the Ren-Cen, Millender Center, Hart Plaza & The River Walk, on the most feasible way to reach their destination. We're the mobile "Information Crew" and it's imperative that we know all facets of the venue. Our team will be positioned throughout the circuit, providing directions as needed. Members of our team will need a friendly smile, pleasant demeanor and great attitude. This area requires a volunteer commitment of (minimum of 18 hours over race weekend) at least one shift per day, Friday, Saturday & Sunday.



### **Shuttle Services**

<u>Hours Commitment:</u> Requires a commitment of 17 hours of volunteering over 3 days, either AM, PM, or All-Day with shift times approximately 7 hours each event day Friday, May 30<sup>th</sup> – Sunday, June 1st.

Shuttle Services volunteers will staff shuttle stops around the venue including along Jefferson, the Riverwalk, and Hunting Place. They will be assisting or transporting eventgoers via golf carts, with special attention to those with disabilities. Team members will alternate golf cart driving duties with performing other tasks assigned by their team captain (i.e., volunteers do not have a dedicated golf cart for their full shift). In addition to transporting, volunteers will also stand, greet guests, and potentially walk to assigned areas and between shuttle stops throughout the weekend. Strong communication skills, attention to detail, and being observant are all required to succeed in this area. *Golf cart training* and a valid driver's license are required.



### Ticket Services - 2025 New Department

<u>Hours Commitment:</u> Requires a commitment of 16.5 hours of volunteering over 3 days, either AM, PM, or All-Dy with shift times approximately 6 hours each event day Friday, May  $30^{th}$  – Sunday, June 1st.

Ticket Services volunteers will be stationed at the admission gate to each grandstand to ensure that only guests with the proper tickets may enter, and in the grandstands to assist guests with any seating issues, questions or concerns. Some of the specific tasks may include scanning and verifying tickets, guiding guests to their seats, controlling entrance and exit traffic at the grandstand gates and providing directions to nearby concessions, displays or to the Paddock. Ticket Services volunteers must have a positive attitude, excellent communication skills, and excel at troubleshooting. Friendly, enthusiastic people are particularly suited to this area.



### **Volunteer Resource Pool**

#### (FIRST YEAR MEMBERS ONLY - 1-, 2-, OR 3-DAY COMMITMENT, TOTAL OF 2 SHIFTS REQUIRED)

Individuals seeking a variety of experiences during the event weekend should be drawn to this assignment area. Members assigned to this area provide support during the event weekend, serving as supplemental staff for other volunteer areas on an as-needed basis. Assistance may be required in a wide range of areas such as Circuit Marshals, Food Services, Guest Navigators, Hospitality Services, Ticket Services, or others. Volunteer Resource Pool members must commit to working a minimum of one (1) full day (equivalent to two shifts) or 1 one (1) shift of each of 2 days during event days, Friday, May 30<sup>th</sup> – Sunday, June 1st.

# PRE-EVENT VOLUNTEER OPPORTUNITIES

## **Transportation and Delivery Services**

<u>Hours Commitment:</u> Pre-event work is encouraged and 12-hour event weekend shifts (all 3 days, 6:00AM-6:00PM) are required Friday, May 30<sup>th</sup> – Sunday, June 1st.

Volunteers handle requests from the Grand Prix Staff and DGPA members involving a wide variety of tasks that interface with almost every facet of the event. People and items are constantly being transported, starting up to five weeks before the event. Various vehicles are provided, but work in this area also requires strength, dexterity, and able-bodied arms and legs. Volunteers should be ready and willing to lift heavy objects, carry them for some distance, including stairs. Long-distance walking may be required. If you wish to work in this area, you must be able to lift and carry heavy boxes and objects of various sizes. You must have a valid driver's license: please indicate your license number on your application. Advance work 4-5 weeks before the event is handled from the Detroit Grand Prix office. During the event weekend, locations will be housed at Hart Plaza, DGPA HQ, and River East Parking Garage. People with daytime availability are particularly needed. Post-event (Monday - Thursday, June 3-6, 2024) availability is also needed. All volunteers assigned to this area will be asked to provide a schedule outlining their availability to work from 4-5 weeks before the event through 3-4 days after the event. Assignment to this area requires a commitment to work at least one full day before the event, and all day (6:00am-6:00pm) race weekend Friday. May 30<sup>th</sup> - Sunday. June 1st.









